

# GROUNDSPPEED

QUALITY FROM THE GROUND UP ▲

## LIMITED TIRE WARRANTY

A close-up, front-quarter view of a white semi-truck driving on a road. The truck's headlights are on, and its large chrome grille is prominent. The background shows a blurred road and distant trees under a hazy sky.

TBR

Effective September 1, 2021

## SENTURY TIRE USA

# GROUND SPEED LIMITED TIRE WARRANTY TERMS

This limited warranty applies to the original purchaser of any new tire manufactured by SENTURY Thailand Tire Co., Ltd. bearing Department of Transportation prescribed the identification numbers. Eligible tires shall be used on the vehicle on which they were originally installed according to the vehicle manufacturer's recommendation. This warranty applies if all following qualification requirements are met:

- The tires were purchased after September 1st, 2021.
- The tire is a size, load rating and speed rating equal to or greater than that recommended by the vehicle manufacturer.
- The tire has not become unserviceable due to a condition listed under WHAT IS NOT COVERED? section below.

## WHAT IS COVERED UNDER THIS WARRANTY AND FOR HOW LONG ?

Replacement warranty: tires become unserviceable due to a defect in workmanship or material during the first 2/32" of the original tread depth. The defected will be replaced with a comparable new Sentury manufactured tire by an Sentury authorized tire dealer.

Tires with quality problem related to the appearance before used will be reimbursed by the full FOB price.

The warranty period is limited to a maximum of 5 years (60 months) from the date of manufacture based on DOT.

Tires that have become unserviceable as a result of any inherent deficiency relating to workmanship or material shall be compensated in value according to FOB price based on percentage of tread depth remaining more than TWI (tread wear indicator)

**EXAMPLE:** New tire Tread depth is 10mm, TWI is 1.6mm, remaining tread depth is 3.6 mm, FOB cost is USD \$200.00

Compensation = FOB price x (Remaining tread depth - TWI) / New tire tread depth

= USD 200 x (3.6mm - 1.6mm) / 10mm

= USD 200 x 0.2

= USD 40

Any applicable taxes or fees, mounting cost, balancing cost and any charges by the dealer are not covered by the warranty policy from manufacturer.

The buyer shall pay for mounting, balancing, and amount equal to the full current Federal Excise Tax and any other applicable taxes and fees for the comparable new tire.

Any claims shall always be assessed by a Sentury technician or by technicians designated by Sentury.

## WHAT THIS WARRANTY DOES NOT COVER:

### **Irregular wear or tire damage due to:**

- Road hazards (including punctures, cuts, snags, impact breaks, abrasions etc.)
- Accident, wreck, vandalism, corrosion, theft, fire, or damages cause by nature.
- Improper inflation, overloading, high speed spin-up, misapplication, misuse, negligence, racing, chain damage, improper balanced, wrong wheel, improper mounting, or demounting.
- Mechanical irregularities in vehicle such as misalignment, worn or faulty components.
- Used for racing or other competitive events or off-road when they were not intended for such applications.
- Ride disturbance due to damaged wheels or any vehicle condition.
- Any tire intentionally altered after leaving the factory.
- Tires with weather cracking which were manufactured more than five (5) years prior to presentation are not covered.

· This limited warranty is applicable only in the United States, Canada and Mexico and any tire used or equipped on a vehicle registered or operated outside the U.S., Canada and Mexico are not covered by this warranty.

· Tire branded or marked "Non-Adjustable" (N/A) or "Blemished", or previously adjusted are not covered.

· Alteration of the tire or addition of alien material or transfer from one vehicle to another are not covered.

· Material added to a tire after leaving a factory producing Sentury tires: (example: tire fillers, sealants, or balancing substances). If the added material is the cause of the tire being removed from service, the tire will not be adjusted.

· Loss of time, inconvenience, loss of use of vehicle, incidental or consequential damage are not covered.

## SENTURY 5 YEAR CASING WARRANTY

All Sentury casings will be warranted for workmanship and materials through the first retread for a period of 5 years from the manufactured date indicated in the DOT number. If an authorized Sentury dealer examines the casing and finds such a defect Sentury will reimburse the owner for the casing according to the following schedule:

### SENTURY CASING VALUES

#### SIZE CASING VALUES

215, 235/75R17.5 \$15

245/70R17.5 \$15

225, 245/70R19.5, 435/50R19.5 \$25

255/70R22.5 \$40

295/75R22.5 \$45

285/75R24.5 \$45

385/65R22.5 \$50

11R22.5, 24.5 \$45

### OWNER'S GENERAL OBLIGATION

In order to be eligible for SENTURY's limited warranty program, the owner must observe the following:

- Complete and sign a SENTURY Claim Form which is the appendix I in the end of this Warranty
- Submit the photographs of the Claim Tires: The owner should take photos of the damaged area of the tire and make a mark. The photos must be clear. A complete photo of the claim tire should include damaged area of the tire (each for inside and outside of that area), size and brand of the tire, DOT and period number. The photos should cover this 3 information above and at the same time make sure the photo is taken from the same tire.
- The buyer/owner needs to present the claimed tire(s) to the authorised distributors for the compensation.
- If the tire owner abuses the tires by failing to do the following, but not limited to observe safety warnings, maintain proper inflation pressure, maintain vehicle alignment, and tire rotation, expected tire performance or life has not achieved and your safety cannot be ensured.

## DISCLAIMER

This warranty, or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of SENTURY tires, whether expressed or implied a remedy for breach thereof shall be limited to those specifically provided herein. Any warranty of merchantability of fitness for any particular purpose, if made, is limited in duration to the effective time period of this limited warranty.





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