

GROUNDSPEED CARE

TIRE WARRANTY PLAN

GROUNDSPEED

GROUNDSPEED

Quality from the ground up!

LIMITED TIRE WARRANTY

Effective January 1, 2018

VOYAGER GT

VOYAGER HP

VOYAGER SV

VOYAGER HT

VOYAGER AT

VOYAGER MT

SENTURY TIRE

THE FUTURE OF TIRE TECHNOLOGY

Sentury Tire USA

GroundSpeed Limited Tire Warranty

This limited warranty applies only to the original purchaser of select GroundSpeed brands listed in the warranty chart of this document. Only tires installed on the original vehicle which have been installed according to the manufacturer's recommendations are eligible.

The limited warranty applies to tires purchased after January 1, 2018. This limited warranty covers: defects in materials and workmanship, limited mileage warranty, and road hazard warranty replacement (select tires only).

A. Warranty Length

Warranty length varies by tire model (see the Limited Warranty Chart in this booklet). A tire will be required to have at least 2/32" of tread depth to qualify for the warranty. Any tire with less than 2/32" tread depth is considered past the usable tread life and not under warranty.

B. Materials and Workmanship Warranty

Select GroundSpeed tire brands (indicated in the Limited Warranty Chart of this document) are covered against defects in materials and workmanship and will be replaced free of charge within the first 2/32" of tread wear, or within 6 months from the date of purchase, whichever comes first. After the 100% replacement term expires and while the tire is within 60 months from the manufacturing date, credit will be determined by the percentage of original tread depth remaining on the tire. Any additional costs of mounting, balancing, installation charges, and any applicable sales tax or use taxes are not covered.

C. Limited Mileage Warranty

Select GroundSpeed tires (See Limited Warranty Chart in this booklet) are covered against premature tread wear. If a tire reaches the end of its usable tread life (2/32") before the stated mileage warranty (See Limited Warranty Chart in this booklet) the original purchaser will be issued a comparable GroundSpeed tire manufactured by the Sentury Tire factory on a pro-rata basis. Tread must be worn down evenly across the face of the tread.

To maintain this limited warranty, all tires must be rotated once every 3-4,000 miles. Any additional costs of mounting, balancing, installation charges, and any applicable sales tax or use taxes are not covered.

Documentation is required showing date of installation and removal to maintain the Limited Tire Warranty.

If different tire sizes are installed (staggered tire sizes) on the front and rear, the tire warranty will be 50% of the stated mileage warranty published in the summary of limited tire warranty coverage by the tread pattern chart. Tires **MUST** be rotated side-to-side every 3-4,000 miles. Tread must be worn down evenly across the face of the tread.

D. Exclusions Not Covered Under This Limited Warranty

- **Tires used on RVs (recreational vehicles), motor homes, trailers, or tires used in commercial service.**
- **Tire that has any brand information, sizes, or the D.O.T. identification numbers removed intentionally.**
- **Ride complaints after the first 2/32" of tread wear or replacement of 3 or more tires from the same vehicle will not be accepted.**
- **Premature/irregular wear due to vehicle mechanical deficiencies.**
- **Failure to rotate the tires at recommended intervals.**
- **Road hazard damage including cuts, snags, bruises, punctures, tire repair, impact breaks, etc. (Select tires indicated in this document have coverage under the GroundSpeed Road Hazard Policy.)**
- **Tires on any vehicle that are registered and normally operated outside the U.S.**
- **Damage from over/under inflation, tire overloading, fire, theft, and any defective mechanical condition of the vehicle.**
- **Damage from incorrect tire mounting/dismounting/balancing, any incorrect tire application, water or any other material trapped inside the tire during tire mounting.**
- **Racing or other misapplication of tire to improper road conditions.**
- **Environmental ozone- or weather-cracking after 48 months from tire manufacture date.**
- **Accident, fire, chemical corrosion, tire alteration, vandalism, abuse, or running on a flat tire.**
- **Tires worn beyond the tire bar wear indicators and less than 2/32".**
- **Uneven wear in which the tread groove difference is 2/32" or more across the face of the tire.**
- **Loss of time or use, inconvenience, any incidental or consequential damage.**
- **Flat spotting caused by improper storage or brake lock.**

E. Road Hazard Warranty

This Road Hazard Warranty is offered for select GroundSpeed tires (listed in summary of limited tire warranty chart) for non-repairable tread damage (based on Rubber Manufacturers Association (RMA) guidelines) based on the following limitations:

- If road hazard damage occurs in the first 6 months from the date of purchase OR the first 2/32" of tread life, (whichever comes first), GroundSpeed will replace with a comparable tire manufactured by the Sentury Tire factory 100% free of charge.
- If road hazard damage occurs in the first year from the date of purchase OR from 2/32" to 4/32" tread life (whichever comes first), the GroundSpeed tire dealer will reimburse the consumer 50% of the tire's original retail cost towards the purchase of a new GroundSpeed Tire. Dealer or distributor credit is based on the percentage of remaining tread off the distributor buying price. A pro-rated credit will apply to the replacement tire based on the tread depth of the original GroundSpeed tire.

Any additional costs of mounting, balancing, installation-charges, and any applicable sales tax or use taxes are not covered. Road Hazard coverage applies only to the original purchaser and is not transferable. Road Hazard Warranty is effective January 1, 2018.

The following conditions and/or usage invalidate the Road Hazard Warranty:

- **Vandalism damage**
- **Vehicle accident damage**
- **Repairable under RMA guidelines**
- **Commercial use damage**
- **Racing or off road use damage**
- **Snow chains or studs damage**
- **Mechanical wear damage**
- **Tires transferred to another vehicle**
- **Tires that reflect damage due to continued run flat or acute under-inflation**



**WARRANTY
COVERED
AREA**

F. Owner's Claim Filing Obligations

- To file for a Limited Warranty and Road Hazard Warranty Claim, the owner must:
- Present the Limited Warranty Registration Form to an authorized GroundSpeed tire dealer for processing. Please keep a copy for your own records.
- Submit a copy of the original purchase receipt including automobile mileage at time of tire installation and of tire dismounting.
- Submit a tire rotation record showing that all tires have been rotated every 3-4,000 miles. Tire rotation submission is not necessary for the Road Hazard Warranty.
- Include pictures of Warranty Coverage area and DOT number of tire submitted for warranty claim.

G. TIRE MAINTENANCE GUIDELINES

- To reduce the risk of tire failure we recommend the following:
- Maintain proper inflation pressure based on vehicle manufacturers recommendation.
- Do not drive if tires are under-/over-inflated. Pressure should be set at the level recommended by the vehicle manufacturer.
- Wheel alignment and balancing should be maintained based on vehicle manufacturer recommendations.
- Do not overload. The maximum load carrying capacity is molded on the tire sidewall.
- Avoid potholes and driving over curbs, obstacles, and pavement edges.
- Avoid excessive spinning of tires.
- Tires should be replaced when only 2/32" tire tread depth remain.
- Check tires frequently for scrapes, cuts, foreign objects, separations, or bulges. If damage is found, change tire immediately with a spare and have the damaged tire examined by a GroundSpeed tire dealer professional.
- Maintain proper speed limits allowed by law or the appropriate speed justified by driving conditions.
- Rotate tires to achieve maximum longevity.

SUMMARY OF LIMITED TIRE WARRANTY COVERAGE BY GROUND SPEED TREAD PATTERN

Pattern	Road Hazard	Mileage Warranty
Voyager GT	Yes	50,000
Voyager HP	Yes	40,000
Voyager SV	Yes	50,000
Voyager HT	Yes*	50,000
Voyager AT	Yes*	50,000
Voyager MT	No	N/A

Warranty or Road Hazard claims MUST be processed directly with the GroundSpeed tire retailer where the replacement tires were purchased (Including e-commerce purchases). Warranty claims will not be processed through the manufacturer.

* No coverage for commercial use.

Mileage Warranty claims, under normal use, worn to 2/32" of remaining tread depth, will be pro-rated on miles not received multiplied to the pre-determined adjustment price of the tire at the time and place of the adjustment.

MILEAGE WARRANTY ADJUSTMENT TABLE

Percent Sentury Tire pays per original warranty mileage*

Mileage up to	40,000	50,000	Mileage up to	40,000	50,000
1000	98%	98%	26000	35%	48%
2000	95%	96%	27000	33%	46%
3000	93%	94%	28000	30%	44%
4000	90%	92%	29000	28%	42%
5000	88%	90%	30000	25%	40%
6000	85%	88%	31000	23%	38%
7000	83%	86%	32000	20%	36%
8000	80%	84%	33000	18%	34%
9000	78%	82%	34000	15%	32%
10000	75%	80%	35000	13%	30%
11000	73%	78%	36000	10%	28%
12000	70%	76%	37000	8%	26%
13000	68%	74%	38000	5%	24%
14000	65%	72%	39000	3%	22%
15000	63%	70%	40000	0%	20%
16000	60%	68%	41,000		18%
17000	58%	66%	42,000		16%
18000	55%	64%	43,000		14%
19000	53%	62%	44,000		12%
20000	50%	60%	45,000		10%
21000	48%	58%	46,000		8%
22000	45%	56%	47,000		6%
23000	43%	54%	48,000		4%
24000	40%	52%	49,000		2%
25000	38%	50%	50,000		0%

* Dealer or distributor credit is based on the percentage (%) of their buying price.

Limited Warranty Registration Form

To be completed at time of purchase

Date _____ Odometer _____

Customer Information:

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone No. _____

Vehicle Information:

Year _____ Make/Model _____

Tire Brand Purchased _____

Tire Size/Pattern _____

Recommended Tire Pressure Front _____ PSI

Recommended Tire Pressure Back _____ PSI

DOT No.: Tire #1 _____

Tire #2 _____

Tire #3 _____

Tire #4 _____

IMPORTANT

Tire Owner – Keep this page as part of your limited warranty claim.

1. The information on this page must be completed to validate any limited warranty claim.
2. In the event of a limited warranty claim, this information and proof of purchase (copy of invoice) must be submitted to an authorized GroundSpeed Tire dealer.



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